## § 58.26

- (1) Universities. Accredited universities and community colleges ("universities") are eligible to apply to become providers using a streamlined version of the application. Universities need to complete only the following portions of the application:
- (1) In section 1—General Information Concerning the Provider—complete sections: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 1.8, and 1.10:
- (2) In section 4—Learning Materials and Methodologies—complete sections: 4.1, 4.2, 4.4, 4.5, 4.6, 4.7, and 4.8;
- (3) In section 6—Fees and Issuance of Certificates—complete section 6.1;
- (4) In section 7—Activity Report for Approved Providers—complete section 7.1:
- (5) In section 8—Acknowledgments, Agreements, and Declarations—complete sections 8.1 and 8.2;
- (6) In section 9—Certification and Signature—execute the application as indicated in the instructions:
- (7) Completed applications should be submitted to the EOUST in accordance with the procedures in section 58.19.

[71 FR 38082, July 5, 2006]

## § 58.26 Procedures for inclusion on the approved provider list.

- (a) As used in this section the term "provider" means a provider of a personal financial management instructional course.
- (b) Each provider seeking to be included on the list of approved providers must complete in its entirety the application form EOUST-DE1, "Application for Approval as a Provider of a Personal Financial Management Course" (application), including all appendices, and submit it at the address indicated on the application. Accredited universities may complete only the portions of the application as indicated in section 58.25(1).
- (c) The application must be executed under penalty of perjury in a manner specified in 28 U.S.C. 1746.
- (d) An application will not be accepted by the EOUST unless it is complete and has been signed by a provider representative who is authorized to sign on behalf of the provider. An application that is incomplete or has been altered, amended, or changed in any respect from the application at the

- United States Trustee Program's Web site will not be accepted by the EOUST. Such an application will be denied, and no further action on the request for inclusion on the approved list will be taken until a new application is submitted that corrects the defects.
- (e) The EOUST will not accept an application submitted by a provider on behalf of another individual or group of individuals. Each provider that desires to be included on the approved list must submit its own application.
- (f) Each provider must submit a new application 45 to 60 days before expiration of its six month probationary period or annual period to be considered for annual approval. After the application is completed and signed, the originals and a copy must be mailed to the EOUST, Debtor Education Provider Application Processing, at the address indicated on the application. The EOUST will not accept a photocopy or facsimile of the application in lieu of the original.
- (g) A provider whose name appears on the list incorrectly may submit a written request that the name be corrected. A provider whose name appears on the list may submit a written request that its name be removed from the list.
- (h) By submitting an application, the provider expressly consents to the release and disclosure of the provider's name on the approved list, and the publication of the provider's contact information.
- (i) Obligation to Update Information: (1) The provider has a continuing duty to promptly notify the EOUST of any circumstances that would materially alter or change a response to any section of the application, including but not limited to, changes in the location of primary or satellite business office(s); the principal contact person; name or fictitious name under which the provider does business; management, including the board of directors; and a merger or consolidation with another entity;
- (2) The provider shall request approval by amendment to its application, and prior to occurrence of the following changes:
- (i) An increase in the fees, contributions, or payments received from debtor students for the instructional course

or a change in the provider's policy for the reduction or waiver of fees;

- (ii) Expansion into additional judicial districts or withdrawal from judicial districts where the provider is approved; and
- (iii) Method of delivery type of instructional services or course curriculum:
- (3) The provider must include with any amendment to its application, a newly executed "certification and signature:"
- (4) The provider will notify the EOUST immediately upon the occurrence of any of the below noted events:
- (i) Cessation of business of the provider or of any office of the provider;
- (ii) Any action by a state agency to suspend the license or cancel other authorization to do business;
- (iii) A suspension by an accreditation organization or denial of accreditation; and
- (iv) Withdrawal as an approved provider;
- (j) An approved provider may not transfer or assign its United States Trustee approval under section 111 as a provider of a personal financial management instructional course.

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## §58.27 Procedures for denying an application or removing a provider from the approved list, and the administrative review rights granted to denied or removed providers.

- (a) As used in this section the term "provider" means a provider of a personal financial management instructional course.
- (b) No administrative review will be granted to any applicant that submitted an incomplete application and had its application denied due to incompleteness and failed to subsequently submit a completed application.
- (c) The provider shall be notified in writing of any decision denying the provider's application or to remove the provider from the approved list ('notice'). The notice shall state the reason(s) for the decision and shall reference any documents or communications with the provider, which were relied upon in making the denial or removal decision. If such documents or

- communications were not provided to the United States Trustee or the EOUST by the provider, copies of the documents or communications shall be provided with the notice. The notice shall be sent to the provider by overnight courier, for delivery the next business day.
- (d) The notice shall advise the provider that the decision is final unless the provider requests in writing a review ("request for review") by the Director, Executive Office for United States Trustees ("Director"), no later than 20 calendar days from the date of issuance of the denial or removal notice. In order to be timely, a request for review must be received at the Office of the Director no later than 20 calendar days from the date of the removal notice to the provider.
- (e) A decision to remove a provider from the approved list shall take effect upon the expiration of a provider's time to seek review from the Director or, if the provider timely seeks such review, upon the issuance of a final written decision by the Director.
- (f) Notwithstanding sub-paragraph (e) of this section, a decision to remove a provider from the approved list may include, or may later be supplemented by, an interim directive, which may immediately remove a provider from the approved list. Such an interim directive may be issued if one or more of the following are specifically found:
- (1) The provider made a material false statement on the application;
- (2) The provider (board of directors, officer, manager, employee, counselor, or agent) has engaged in conduct that is dishonest, deceitful, fraudulent, or criminal in nature;
- (3) The provider (board of directors, officer, manager, employee, counselor, or agent) has engaged in other gross misconduct that is unbefitting the provider's position as an approved provider;
- (4) Revocation of the provider's license to do business in a particular state, provided the immediate removal shall apply only to the federal judicial districts within the particular state.
- (g) The provider's request for review shall fully describe why the provider disagrees with the denial or removal decision, and shall be accompanied by